



Wilhelmshaven, 30.07.2015

Information about container fumigation/defumigation procedures at the terminal

EUROGATE CTW has entrusted BERTRAM GmbH with performing the service of fumigation/defumigation of containers and all related activities at the terminal site. The service provider is solely responsible for performing and invoicing these activities. Transfer of containers can only be contracted directly to EUROGATE CTW by the shipping line /shipper. Container movements for provision are invoiced between EUROGATE CTW and the contracting entity according to the generally applicable list of prices and terms, currently Point 10.8 (per container), as amended. This is available for download on the [EUROGATE Container Terminal Wilhelmshaven](#) homepage. Otherwise our General Terms and Conditions are understood as agreed upon.

The procedure is as follows:

- To contract out fumigation/defumigation activities (or similar) please contact BERTRAM GmbH directly:
Customer service – fumigation: Ms Marita Petersen,
Tel. +49 40 75494515, e-mail: m.petersen@bertramhygiene.de
- After fixing a time/date with BERTRAM, please mail this, indicating the container number, to EUROGATE CTW at cargocontrol.ctw@eurogate.eu and in CC to invoice.ctw@eurogate.eu, so that the transfer order can be issued and executed.
- The transfer costs will be invoiced to you as contracting entity. To this end, the invoicing address and VAT ID no. are required.

Our **Cargo Control** team is as always at your service to receive your orders, support you with the procedure and answer your queries at cargocontrol.ctw@eurogate.eu.

With thanks and kind regards

Your EUROGATE CTW team